

THUONG NGUYEN
INTERACTION DESIGNER
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www.function.is

EDUCATION

The Art Institute of Seattle - 2013
Web & Interactive Media Design
Bachelor of Science

Highline Community College - 2005
Visual Communications
Associates of Applied Science

SKILLS

Experienced with launching cloud platforms, building internal and BI dashboard solutions, big data, micro-interactions and managing digital assets and objects in the cloud. Other skills include Adobe Creative Suite, Premiere, Principal, LottieFiles, Balsamiq, Sketch, InVision and Figma. Build prototypes and UI patterns for emerging concepts and solutions.

EXPERIENCE

Amazon Web Services - Internet of Things (IoT), Seattle, WA June 2017 - Present UX Designer II

Lead designer on guiding customers on our IoT cloud offerings including user experience, customer research, and documentation through interaction design. Responsible for creating product identity, illustrations and micro-interactions to guide new and current customers onboarding fleets of devices. Responsible for building various UX prototypes for device onboarding to IoT cloud platform including machine learning, device certificates, policies, subscriptions, code signing, management of sensory data and integration of third party services. Lead designer on the launch of Device Advisor platform to execute a variety of tests for reliability and connectivity of IoT devices to the cloud.

Microsoft - Business Intelligence, Redmond, WA June 2013 - November 2016 UX Designer II (Contractor)

Lead designer tasked with complex business challenges and creating simple interfaces through qualitative and quantitative data. Produced analytic dashboard designs with big data. Worked with several internal departments, managed projects to meet different financial, law and business objectives. This position required gathering requirements, crafting wireframes to creating Invision prototypes to high-fidelity mock-ups suitable for BI.

Senhoa, Huntington Beach, CA September 2010 - February 2012 Graphic & Web Designer

Designed and developed branding including but not limited to: organization logo, stationery, marketing materials (brochures, flyers, banner ads, etc.) and website to raise awareness and funding for young victims of human trafficking.

Highline Community College, Des Moines, WA September 2007 - June 2009 Lead Designer

Worked within a team of designers and independently to design and produce printed promotional collateral for on campus associations and events. Able to handle multiple time-sensitive projects, diverse personalities and client needs to bring visibility to different organizations.